



# Golden Info

## 303-215-8882

Welcome to Golden Info, the City of Golden's 24-hour automated service providing you with recorded information about community programs, services, and resources. This service is not intended to replace person-to-person contact, but rather to offer you the convenience of information 24-hours a day, 7 days a week.

### How to use Golden Info:

Have paper and pen or pencil handy to take notes.

Using a touchtone telephone, simply dial 303-215-8882 then enter the 4-digit code for any of the more than 400 messages listed in this brochure. You may enter a code at any time. To hear a new message just enter the next desired code. You can access up to 4 message and fax documents per call. To exit Golden Info simply hang up. **Note:** These topics are also available online at [www.cityofgolden.net/info](http://www.cityofgolden.net/info).

**If you have a life-threatening emergency, please call 911 directly for immediate person-to-person assistance.**



### Hearing Impaired:

Customers with TDD/TTY (text telephones) may access all information on this system by calling 303-215-8862.

Adopting Animals.....	1100
Animal Abuse and Cruelty .....	1102
Animal Bites - Avoiding.....	1104
Animal Bites - Pet Owner's Responsibilities.....	1106
Animal Bites - Reporting .....	1108
Animal Care.....	1110
Animal Vaccination Violations.....	1112
Aquatic Animal Care.....	1114
Cat Problems.....	1116
Diseased Animals.....	1118
Injured or Sick Pets .....	1120
Leash Law .....	1122
Livestock Regulations.....	1124
Lost and Found Pets .....	1126
Loud and Barking Dogs .....	1128
Pooper Scooper Law .....	1130
Problems with Wild Animals.....	1132
Problems with Wild Birds.....	1134
Rabies - General Information.....	1136
Reporting Dead/Stray/Wild Animals.....	1138
Spaying & Neutering Animals .....	1140

Annual Budget.....	1200
Annual Financial Report .....	1202
Citizens' Budget Advisory Committee .....	1204
Finance Department - General Information .....	1206
Property Tax Rates.....	1208
Where Your Money Goes .....	1210

Are contractors required to be licensed or registered to work in the City of Golden?.....	1300
Asbestos Removal Permits .....	1302
Building Department - General Information .....	1304
Building Fire Codes & Inspections.....	1306
Building Inspections .....	1308
Building Permits.....	1310
Can I schedule an inspection for a certain time? .....	1312
Certificate of Occupancy .....	1314
Construction Debris.....	1316
Construction Noise.....	1318
Construction Sites/Stormwater Quality Permit .....	1320
Contractor Insurance & Bonding .....	1322
Contractor Registration .....	1324
Demolition Permits.....	1326
Elevator Permits & Inspections .....	1328
Fire Hydrant Permits .....	1330
Grading Permits .....	1332
How Can I Verify Whether an Address is Located Within Golden City Limits? .....	1334
How Long is the Plan Review Process? .....	1336
Manufactured Home Permits.....	1338
Plan Review .....	1340
Required Permits .....	1342
Right-of-Way Permits Curb, Gutter, Sidewalk .....	1344
General Information .....	1346
Street Closures/Street Activity.....	1348
Street Cuts.....	1350
Setbacks .....	1352

Burglary Prevention for Businesses .....	1400
Business Licenses .....	1402
Business Taxes .....	1404
Chamber of Commerce General Information .....	1406
Economic Development Commission...	1408
Enterprise Zones .....	1410
Finding a Location for your Business ...	1412
Government Purchasing .....	1414
Liquor Licenses.....	1416
Liquor Licensing Authority.....	1418
Relocating Your Business within the City .....	1420
Starting a Business.....	1422
Telephone Solicitation.....	1424
What to do with a Bad Check.....	1426

### What is this?

### FAX-ON-DEMAND:

Attached to some Golden Info messages are associated FAX documents. These messages are indicated with this symbol (☎), and precede the message title. The message will first provide you with audio information and then give the option to receive the related FAX. You may skip the audio message and go directly to requesting the FAX document by pressing the star key on your telephone.

Arranging for Burial.....	1500
Cemeteries - General Information .....	1502
Floral Placement & Planting Information.....	1504
Open Space Burials .....	1506
Purchasing Burial Plots.....	1508
Reselling Burial Plots .....	1510

Bail and Bonds.....	1600
Continuances.....	1602
Court Jurisdiction .....	1604
Court Procedure.....	1606
Court Records Office .....	1608
Court-Ordered Community Service.....	1610
Dismissing Charges .....	1612
Filing Charges against a Private Party .....	1614
Fine Payments.....	1616
Jail Information .....	1618
Jury Duty .....	1620
Moving Violations and Fines .....	1622
Parking Tickets and Fines.....	1624
Plea Bargaining .....	1626
Subpoenas.....	1628
Tow and Boot Policy for Unpaid Tickets .....	1630
Warrants .....	1632

Next Elections.....	1700
Registering to Vote .....	1702
Running for Public Office .....	1704
Voter Registration and Election Office General Information .....	1706
Voter Registration Requirements .....	1708
Voting by Absentee Ballot.....	1710

Disaster Recovery Assistance.....	1800
Disaster Supplies Kit.....	1802
Disasters Health & Safety Afterwards .....	1804
Helping Others Afterwards .....	1806
Returning Home Afterwards .....	1808
Earthquakes General Information .....	1810
What to do Afterwards.....	1812
What to do During .....	1814
Emergency Broadcast Station.....	1816
Emergency Management Office General Information .....	1818
Emergency Planning Checklist.....	1820
Evacuations .....	1822
Federal & State Emergency Relief .....	1824
Floods Flash Flood Safety Tips .....	1826
What to do Afterwards.....	1828
Hazardous Materials-General Info.....	1830
Heat Waves How to Prepare .....	1832
What to do During One .....	1834
Lightning.....	1836

Managing Water Supplies.....	1838
National Weather Service Watch and Warnings.....	1840
Nuclear Emergencies General Information .....	1842
What to do Afterwards.....	1844
State of Emergency Announcement.....	1846
Wildfires-General Information .....	1848
Wildfires-How to Prepare .....	1850
Wildfires-What to do During One.....	1852
Winter Storms Driving Tips.....	1854
What to do During One .....	1856

Employee Benefits.....	1900
Employment & Youth Employment Services .....	1902
Employment - General Information .....	1904
Employment Application Procedures .....	1906
Equal Employment Opportunity .....	1908
Job Listings.....	1910
School District Employment .....	1912
Unemployment Benefits and Information.....	1914
Volunteer Listings .....	1916
Jobline .....	6000

Air Pollution Regulations and Permits ..	2000
Air Quality Control.....	2002
Asbestos Detection and Removal .....	2004
Chlorofluorocarbons.....	2006
Composting .....	2008
Drought Planning and Management.....	2010
Environmental Services Division General Information .....	2012
Federal and State Environmental Programs .....	2014
Household Chemical Disposal .....	2016
Indoor Air Pollution .....	2018
Indoor Water Conservation Tips .....	2020
Industrial Pretreatment.....	2022
Outdoor Water Conservation Tips.....	2024
Radon Monitoring and Prevention.....	2026
Recycling Centers.....	2028
Reporting Hazardous Materials Spills ..	2030
Safe Drinking Water.....	2032
Stormwater Quality Programs .....	2034
Water Quality.....	2036
Xeriscape Gardening .....	2038

Arson.....	2102
Child Fire Play .....	2104
Do I need a permit for...? .....	2106
EMS and/or Ambulance Service .....	2108
False Alarms.....	2110
Fire Department Emergencies.....	2112
General Information .....	2114
Fundraising.....	2116
Patches for Trading.....	2118
Services.....	2120
Tours .....	2122

Fire Escape Planning for Businesses .....	2124
Homes.....	2126
Fire Extinguishers.....	2128
Fire Flow Information.....	2130
Fire Inspections for Businesses.....	2132
Homes.....	2134
Fire Lane Parking Violations.....	2136
Fire Protection for Coors .....	2138
Fire Reports .....	2140
Fire Safety Tips .....	2142
Fire Sprinkler Systems .....	2144
Fireworks Regulations .....	2146
Fuel Storage Tank Regulations .....	2148
Holiday Fire Safety Tips .....	2150
ISO Rating.....	2152
Occupancy Load .....	2154
Open Air Fire Regulations .....	2156
Protecting your Home against Fire .....	2158
Reporting Nonemergency Fire Hazards.....	2160
Requirements for a permit .....	2162
Smoke Detector Program .....	2164
Volunteer Firefighting .....	2166
What Fire Code Applies to the City of Golden?.....	2168
What to do after a Fire.....	2170
What to do during a Fire .....	2172
Where can I get my fire extinguisher recharged?.....	2174

Address and Phone Numbers.....	2250
Availability for Lessons & Classes .....	2252
Banquets and Corporate Meetings .....	2254
Dress Code Policy.....	2256
Driving Directions .....	2258
Driving Range - Hours of Operation.....	2260
Employment Opportunities .....	2262
Fee Schedules .....	2264
Fossil Trace Restaurant .....	2266
Golf Cart Age Requirements.....	2268
Hours of Operation .....	2270
Junior and Senior Ages .....	2272
League Information .....	2274
Memberships and Annual Passes .....	2276
Men's and Ladies Clubs .....	2278
Outings and Tournaments .....	2280
Tee Time Policy .....	2282

Annual Budget.....	2200
Boards and Commissions General Information.....	2202
Citizen Services .....	2204
Citizen Suggestions.....	2206
City Council .....	2208
Government Office Emergency Closing Announcement .....	2210
Government Offices Hours & Closings.....	2212
General Information.....	2214
Phone and Fax Numbers.....	2216
Local Government Communications.....	2218

Local Government Records .....	2220
Public Access Television .....	2222
State and Federal Government.....	2224
This Week in Local Government.....	2226

American Red Cross.....	2300
Anthrax:	
Is there a treatment?.....	2302
Tips for Handling Mail.....	2304
What are the symptoms?.....	2306
What is anthrax?.....	2308
Who should be vaccinated?.....	2310
Cold and Flu Prevention.....	2312
☞Community Hospitals.....	2314
Health Department - General	
Information.....	2316
☞Poison Control.....	2318
West Nile Virus.....	2320

Children's Library Collections.....	2400
Children's Library Programs.....	2402
Library Card Applications.....	2404
Library Meeting Rooms.....	2406
Public Library	
General Information.....	2408
Hours and Location.....	2410
Online.....	2412

Bingo and Raffle Permits.....	2500
Birth Certificates.....	2502
Block Party & Special Events	
Permits.....	2504
Death Certificates.....	2506
Marriage Licenses.....	2508
☞Open Container Alcohol Permits.....	2510
☞Parade and Race Permits.....	2512
Pit Barbecue & Open Burning.....	2514
Right-of-way Permits.....	2516
☞Tent Permits.....	2518

Adult Athletic Programs.....	2600
Archery Range.....	2602
Athletic Game Cancellations.....	2604
Athletic Registration Dates.....	2606
Basketball - Adult.....	2608
Basketball - Youth.....	2610
Batting Cages.....	2612
Bicycle & Walking Trails.....	2614
Biking & Hiking Trail Etiquette.....	2616
Community Recreation Center.....	2618
Dance Classes.....	2620
Facility Use Card.....	2622
Field & Court Reservations/Rentals.....	2624
Fitness Classes.....	2626
Hiking Trails.....	2628
Hockey.....	2630
Horseshoes.....	2632
Leisure Program Registration.....	2634
Leisure Programs.....	2636
Park Rules & Regulations.....	2638

Parks & Recreation Construction	
Projects.....	2640
Parks & Recreation Department	
General Information.....	2642
Parks & Recreation Vandalism &	
Repairs.....	2644
Picnic Shelter Reservations/Rentals.....	2646
Recreation Swimming Pools.....	2648
Senior Programs.....	2650
Skateboard Parks.....	2652
Softball - Adult.....	2654
Splash at Fossil Trace Water Park.....	2656
Swim Lessons & Programs.....	2658
Tee ball.....	2660
Tennis Courts.....	2662
Tennis Lessons.....	2664
Volleyball - Adult.....	2666
Youth Athletic Programs.....	2668
Youth Programs.....	2670

Agricultural District.....	2700
City or County?.....	2702
Commercial Districts.....	2704
Comprehensive Plan & Zoning	
Ordinance.....	2706
Conservation District.....	2708
Fencing Regulations.....	2710
Historic Sites and Districts.....	2712
House Numbering Code.....	2714
Industrial Districts.....	2716
Local Maps and Boundaries.....	2718
Planning & Development Department	
General Information.....	2720
Planning Commission.....	2722
Property Annexation Process.....	2724
Residential Districts.....	2726
Rezoning Process.....	2728
Sign Permits.....	2730
Site & Sketch Plan Process.....	2732
Site Development Plan Process.....	2734
Special Improvement District.....	2736
Special Use Permits.....	2738
Subdivision Plat Process.....	2740
Vacation of Streets.....	2742
Zoning Districts.....	2744
Zoning for Home Daycare.....	2746
Zoning Variance.....	2748

Arrest Warrants.....	2800
Citizens' Police Academy - Adult.....	2802
Citizens' Police Academy - Youth.....	2804
Communications Center.....	2806
Concealed Weapon Permits.....	2808
Crime Tip Hotline.....	2810
Criminal Reports.....	2812
Curfew Violations.....	2814
Divisions - General Information.....	2816
Fingerprinting Program.....	2818
Handgun and Firearm Regulations.....	2820
Home Safety Tips.....	2822
Investigation Division.....	2824
Loitering Violations.....	2826
Missing Persons/Runaway Reports.....	2828

Neighborhood Watch Program.....	2830
Obtaining Police Records/Reports.....	2832
Parking Violations.....	2834
Patrol Division.....	2836
Personal Safety Tips.....	2838
Police Department	
Emergencies.....	2840
General Information.....	2842
Tours.....	2844
Police Employment.....	2846
Professional Standards Unit.....	2848
Property Release.....	2850
Reserve Police Officers.....	2852
Ride-Along Program.....	2854
School Resource Officers.....	2856
Seat Belt & Child Safety Seat Laws.....	2858
Traffic Accident - Reporting.....	2860
Traffic Accident Reports.....	2862
Vacation House Watch Program.....	2864
Victim Services Volunteers.....	2866
Victim Services.....	2868
Women's Safety Tips.....	2870
Youth Safety Tips.....	2872

Erosion and Runoff Control.....	2900
Public Works	
Capital Projects Schedule.....	2902
General Information.....	2904
Reporting Maintenance/Repairs.....	2906
Sidewalk Maintenance.....	2908
Snow and Ice Removal.....	2910
State Public Works Construction.....	2912
Storm Drains/Drainage Ditches.....	2914
Street Construction/Improvements.....	2916
Street Sweeping.....	2918
Traffic Signs and Signals.....	2920
Tree Inspections for Diseases.....	2922
Tree Pruning and Trimming.....	2924
Weeds.....	2926

Delinquent Taxes.....	3000
☞Account Change or Closure.....	3002
☞Initial Use Tax Return.....	3004
☞Sales & Use Tax License Application.....	3006
☞Sales & Use Tax Remittance.....	3008
☞Sales Tax Refund Claim.....	3010
Temporary Vendor	
☞License.....	3012
☞Sales Tax Remittance.....	3014
☞Vendor Sales Tax Remittance.....	3016
Purchasing or Starting a Business.....	3018
Sales & Use Tax Rates.....	3020
Sales & Use Tax Remittance Deadline.....	3022
Sales Tax Rebate for Seniors, Low-	
Income and Disabled Citizens.....	3024
Selling or Closing your Business.....	3026
What is Use Tax?.....	3028

Babysitting Safety Tips.....	3100
School District Information.....	3102
Senior Center - General Information.....	3104
Tenant and Landlord Counseling.....	3106

Welcome to  
Golden Info.



Over 400 Answers to  
Your Questions

...call

303-215-8882

This information and much more is available  
online at:

[www.cityofgolden.net](http://www.cityofgolden.net)



**City of Golden**  
911 10th Street  
Golden, CO 80401



Postal Patron

<b>Amusement Park</b> .....	
Amusement Park .....	3300
Annual Events & Festivals .....	3302
Aquarium .....	3304
Botanical Gardens .....	3306
Fairgrounds.....	3308
Golden Chamber of Commerce .....	3310
Historical Landmarks & Sites .....	3312
Hotel & Restaurant Guide .....	3314
Motor Raceway .....	3316
Museums .....	3318
New Residents & Visitors Center .....	3320
Open Space.....	3322
Splash at Fossil Trace Water Park .....	3324
Sports Events .....	3326
Unique Attractions.....	3328
Waterfront Attractions & Activities .....	3330

<b>Abandoned Vehicles</b> .....	
Abandoned Vehicles .....	3400
Bicycle Safety .....	3402
Penalties for Underage Drinking .....	3404

<b>Drivers' Licenses &amp; Permits</b> .....	
Drivers' Licenses & Permits.....	3406
Government Vehicles .....	3408
Illegally Parked Vehicles.....	3410
Public Transportation.....	3412
Registering Vehicles - New Residents .....	3414
Vehicle Emissions Tests.....	3416
Vehicle ID Number Inspections.....	3418
Vehicle Title & Registration.....	3420

<b>Christmas Tree Collections</b> .....	
Christmas Tree Collections.....	3500
Community Pride Days .....	3502
Household Chemical Disposal .....	3504
Recycling Centers .....	3506
Trash Pickup Regulations.....	3508
Trash Pickup Schedule.....	3510

<b>Automated Utility Payments</b> .....	
Automated Utility Payments .....	3600
Electrical Service Problems.....	3602
Filling Swimming Pools .....	3604

<b>How to Check for</b>	
Water Leaks .....	3606
Home Water Volume/Static Pressure.....	3608
Installing New Utility Meters.....	3610
Locating Utilities before You Dig .....	3612
Natural Gas Service.....	3614
Paying Your Utility Bill.....	3616
Postal Service.....	3618
Power Outage Notifications .....	3620
<b>Public Utilities Department</b>	
Emergencies.....	3622
General Information .....	3624
Reducing Your Water Bill.....	3626
Reporting Damaged Utilities .....	3628
Utility Customer Service Information....	3630
Utility Service Questions .....	3632
Water & Sewer Inspections.....	3634
Water & Sewer Service Problems.....	3636
Water Quality Complaints/Information..	3638
What to do During an Extended Power Outage.....	3640